FIFTH AMENDMENT
To
AGREEMENT
Between
NEBRASKA DEPARTMENT OF LABOR
And
GEOGRAPHIC SOLUTIONS, INC.

Combined UI and E&T Program Technology Systems

This Fifth Amendment (5th Amendment) is entered into on November 1, 2020 between the Nebraska Department of Labor (NDOL), and Geographic Solutions, Inc., 1001 Omaha Circle, Palm Harbor, Florida 34683-4036 (GSI).

WHEREAS, NDOL and GSI previously entered into a fourteen (14) page agreement with twelve (12) attachments (total of three hundred and eight-six (386) pages), effective July 1, 2017 for the purpose of GSI providing NDOL with certain software, hardware and related services for NDOL's Unemployment Insurance (UI) and Employment and Training (E&T) programs (Original Agreement).

WHEREAS, the Original Agreement, in Part V – Term of Agreement, allowed for amendment upon written agreement of the parties, and the parties have previously amended the Original Agreement via four (4) separate amendments. The parties now wish to amend the Original Agreement again, via this 5th Amendment.

WHEREAS, the Original Agreement, in Attachment #1 – Geographic Solutions Unemployment System License Agreement, provided that GSI may, from time to time, make enhancements or modifications available to NDOL.

WHEREAS, the Original Agreement, in Attachment #1, Exhibit "A" provides a list of the Program Modules provided to NDOL under the Original Agreement.

WHEREAS, GSI is willing to make certain enhancements (changes or additions/reductions) and/or modifications to the Program for NDOL.

WHEREAS, NDOL and GSI agree to amend the Original Agreement in order to: (1) add an additional Program Module, which will be provided to NDOL by GSI; and (2) remove a Program Module, which NDOL will no longer use; (3) address a special emergency service upgrade provided to NDOL by GSI in order to handle the unprecedented increase in unemployment insurance benefit claims volume as a result of the COVID-19 Pandemic; and (4) provide NDOL access to GIACT Identity Verification.

WHEREAS, the Program Modules are proprietary products of GSI that fully integrate with NDOL's NEworks system, and GSI is the sole source of these Program Modules, as no other vendor can provide modules that fully integrate with NDOL's system.

[remainder of page left blank]

NOW, THEREFORE, IT IS AGREED:

A. Section IV – Funding / Payment, Item G. of the Original Agreement is entirely replaced with the following Item G:

G. Total Expenditures under this Agreement will not exceed Forty Million, Three Hundred and Eighty-Five Thousand, Four Hundred and Ninety-Two Dollars and Twenty-One Cents ($40,385,492.21).

B. Attachment #1 – Exhibit "A" – Software and Service Items and Fees is amended following the Tables for Phase 1, Benefits and Appeals and Phase 2, Tax, to add the following table, which through this 5th Amendment, will end use of a Help Desk Management Module, effective May 31, 2020, and add an Identity Document Verification Module, effective November 1, 2020. This table replaces the table in prior amendments.

Phase 3, Other.

Module Description	Annual License Fee
HELP DESK MANAGEMENT MODULE: Provides live chat functionality and customer support for system users to communicate directly with a designated help-desk staff member on a real-time basis. Chat appears in a separate window, allowing users to navigate their profile while receiving assistance. User's name appears as a hyperlink, giving staff one-click access to a user's case file. Chat is system integrated and compatible with all operating systems. Annual software subscription, including initial set-up and configuration, priority software support and maintenance.	$24,996
GENERIC PROGRAM APPLICATION MODULE: Management and reporting of "Generic Program" set of applications (Eligibility Application, Enrollment Activities, Generic Outcome (exit)) with integration into IFT to assist in managing funds. Reports (Master Summary, Enrolled Individual, Activity, Services Provided Individual). Optional integration with Standard and Advanced Fund Tracking Modules to assist managing funds. Annual software subscription, including initial set-up and configuration, priority software support and maintenance.	$59,500
ADVANCED FUND TRACKING MODULE : Includes all functions of the Standard Individual Fund Tracking Module and includes the following additional abilities: Ability to create, manage, update and track funds by establishing the funds for specific time periods. Ability to process reallocations by funding stream. Enhanced audit tracking of funds to include reasons why modifications to funding levels are made. Ability to establish contracts for On-The-Job Training, Work Experience, or Project Contracts. Reports include: Obligations by Fund, Location, Provider, Participant, Time Periods and Payable to Voucher, Budget Management Reports, Individual Summary Obligations, and Time Periods, Case Manager Reports by Fund Stream and Time Period, Participants, Locations and Case Manager Obligations by Location.	$48,000
VOSGreeter MODULE : Kiosk-based client sign in and identification of area of interest, integrated messaging to the appropriate staff about clients who are awaiting service.	$48,492
IDENTITY DOCUMENT VERIFICATION MODULE : The module includes a self-service user interface for individuals to be able to add a digital document that establishes their identity. This is a simple wizard, available from either the dashboard or home page, if the individual is signed-in, that allows them to select the document and indicate what type of document it is. The system will ask for scans of both front and back of the document where appropriate (e.g., driver's license). A System Alert will notify staff members when an Identity Verification document has been added. With the ability to scan both sides of the document, the module can read the PDF417 code and compare the information (name, DOB, address, age) with the information provided by the individual. A queue is created for staff of individuals who have provided proof of identity documentation. From this queue, staff can link directly to the document to view it. A link to resolve any issue is also available.	$48,000

C. Attachment #9 – Geographic Solutions Proposed Modules – the table in the Original Agreement is entirely replaced with the following table:

Geographic Solutions Proposed Modules

Software Description	PY 2016	7/1/17-6/30/18	7/1/18-6/30/19	7/1/19-6/30/20	7/1/20-6/30/21	7/1/21-6/30/22	7/1/22-6/30/23
Spanish Translation Module[1]	$19,950	$18,952	$18,952	$18,952	$18,952	$18,952	$18,952
Eligible Training Providers List[1]	$29,900	$28,405	$28,405	$28,405	$28,405	$28,405	$28,405
VOS Workforce Case Management and Reporting System[1]	$249,861	$237,368	$237,368	$237,368	$237,368	$237,368	$237,368
ReEmployment Exchange (REX)[1]	$494,825	$470,084	$470,084	$470,084[2]	$0	$0	$0
Attendance Tracking and REA/RES Scheduler[1]	$44,400	$42,180	$42,180	$42,180	$23,340[11]	$23,340	$23,340
Mobile Application and Hosting Services[1]	$121,750	$115,663	$115,663	$115,663	$115,663	$115,663	$115,663
Geographic Solutions Unemployment System (GUS) Benefits and Appeals [4]	$0	$3,445,825 (Initial Set-up Fee)	$0	$1,498,800[3]	$1,498,800	$1,498,800	$1,498,800
GUS Tax System[4]	$0	$0	$1,549,500 (Initial Set-up Fee)	$990,000[3]	$990,000[3]	$990,000	$990,000
Help Desk Management Module[5]	$0	$0	$16,664[6]	$22,913[9]	$0	$0	$0
Generic Program Application Module[5]	$0	$0	$39,667[6]	$59,500	$59,500	$59,500	$59,500
Advanced Fund Tracking Module[5]	$0	$0	$4,000[7]	$48,000	$48,000	$48,000	$48,000
VOSGreeter Module[5]	$0	$0	$0	$48,492[8]	$48,492	$48,492	$48,492
One-Time Fee for Development of Interface for WIOA Reporting with NDE-VR	$0	$0	$0	$9,300	$0	$0	$0
Identity Document Verification Module[10]	$0	$0	$0	$0	$32,000	$48,000	$48,000

[1] Current contract to be discounted 5%.
[2] Amount will be billed monthly, in twelve equal payments, and will cease upon Benefits and Appeals system go live.
[3] Annual fee prorated based on the number of months the system is live.
[4] Benefits and Appeals will be Phase 1, tax will be Phase 2 starting upon Benefits and Appeals system go live.
[5] These Modules are Phase 3, but date of implementation is not tied to Phase 1 or Phase 2.
[6] This begins November 1, 2018.
[7] This begins June 1, 2019.
[8] VOSGreeter will be prorated based on the date of implementation of the module.
[9] Use of this module ended May 31, 2020.
[10] This begins November 1, 2020.
[11] Cost adjusted July 1, 2020 due to Attendance Tracking inclusion in GUS.

D. **Attachment #9 – Optional Annual Renewals – this table in this Original Agreement is entirely replaced with the following table:**

Optional Additional Annual Renewals

Software Description	7/1/23-6/30/24	7/1/24-6/30/25	7/1/25-6/30/26	7/1/26-6/30/27	7/1/27-6/30/28
Spanish Translation Module	$18,952	$18,952	$18,952	$18,952	$18,952
Eligible Training Providers List	$28,405	$28,405	$28,405	$28,405	$28,405
VOS Workforce Case Management and Reporting System	$237,368	$237,368	$237,368	$237,368	$237,368
ReEmployment Exchange (REX)	$0	$0	$0	$0	$0
Attendance Tracking and REA/RES Scheduler	$23,340	$23,340	$23,340	$23,340	$23,340
Mobile Application and Hosting Services	$115,663	$115,663	$115,663	$115,663	$115,663
Geographic Solutions Unemployment System (GUS) Benefits and Appeals	$1,498,800	$1,498,800	$1,498,800	$1,498,800	$1,498,800
GUS Tax System	$990,000	$990,000	$990,000	$990,000	$990,000
Help Desk Management Module	$0	$0	$0	$0	$0
Generic Program Application Module	$59,500	$59,500	$59,500	$59,500	$59,500
Advanced Tracking Module	$48,000	$48,000	$48,000	$48,000	$48,000
VOSGreeter Module	$48,492	$48,492	$48,492	$48,492	$48,492
Identity Document Verification Module	$48,000	$48,000	$48,000	$48,000	$48,000

E. **NDOL required a one-time special emergency service upgrade in order to handle the unprecedented increase in unemployment insurance benefit claims volume as a result of the COVID-19 Pandemic. This upgrade included the purchase of infrastructure by GSI, which will be made available for use by NDOL for the duration of this Agreement. GSI provided NDOL a quote for such emergency service upgrade, and the quote is attached to this 5th Amendment, labeled Attachment 5A, and incorporated herein by this reference. The total fixed cost for the emergency service upgrade is Three Million Two Hundred and Thirty-three Thousand, Seven Hundred and Seventy-Nine Dollars and Twenty-One Cents ($3,233,779.21).**

F. **GSI will provide NDOL with access to GIATC fraud detection services for identity verification on unemployment insurance claims. GSI provided NDOL a quote for such services. The quote is attached to this 5th Amendment, labeled Attachment 5B and incorporated herein by this reference. Following a one-time implementation fee of Four Thousand Two Hundred and Fifty Dollars ($4,250.00), GIATC will be made available to NDOL on a transaction basis (pricing applicable to transactions is included on Attachment 5B). The maximum amount to be spent by NDOL for use of GIATC will not exceed Three Hundred Thousand Dollars ($300,000) per year for calendar years 2021-2022 and 2022-2023; and Two Hundred Thousand Dollars ($200,000) for calendar year 2023-2024. There is no guarantee of use by NDOL or initiation of transactions, and NDOL may cancel use at any time without penalty. GSI will ensure GIATC complies with all privacy, confidentiality, security, and related provisions of the Original Agreement, as amended by the parties.**

G. **The Recitals of this 5th Amendment are incorporated herein as agreed provisions of this Amendment.**

H. All other provisions of the Original Agreement, including changes in the Original Agreement made in the prior amendments, which are not changed by this 5th Amendment, remain in effect.

IN WITNESS WHEREOF, the parties hereto have executed this 5th Amendment; each duly authorized to do so, effective the day and year of the signature by the parties.

12/31/2020
Date

JOHN H. ALBIN, Commissioner
Nebraska Department of Labor

12/28/2020
Date

PAUL TOOMEY, President
Geographic Solutions, Inc.

REVIEWED AND APPROVED:

12/30/2020
Date

KIM SCHREINER, Controller
Nebraska Department of Labor

12/30/2020
Date

ANGIE HANSEN-KRUSE, Admin Serv Director
Nebraska Department of Labor

12/30/2020
Date

KATIE S. THURBER, General Counsel
Nebraska Department of Labor

1/5/2020
Date

BRADLEY PIERCE, Reemployment Serv Director
Nebraska Department of Labor

12/31/2020
Date

ANDI BRIDGMON, UI Director
Nebraska Department of Labor